Concierge Cyber Insure provides organizations with pre-loss cyber security solutions, incident response, cyber insurance and insurance claims advocacy. Members gain access to experts with technical expertise, industry knowledge, and business acumen to serve as your trusted advisor.

The following services and tools are included in your **Concierge Cyber** membership:

Features

\$100,000 in Cyber Insurance for Eligible Members

\$25 million or less in annual revenue 500,000 or less in record count Subject to underwriting, terms and conditions



Non-eligible classes of business for the cyber insurance include the following: Adult Content, Cannabis, Cryptocurrency/ Blockchain, Gambling, Payment Processing, Debt Collection Agency, MSP/MSSP, Law Firms, Title and Escrow Agents, Public Schools K-12, Public Administration and Utilities.

My-Cyber Emergency Response Team (My-CERT)

Access to best in class third-party firms specializing inlegal, forensics, financial fraud, identity/credit monitoring, call center, and crisis management services at discounted rates.



On-Call Chief Security Officer (CSO) + Insurance Claims Experts

- Pre-Incident Cybersecurity Consultation up to 2 hours per year included
- Post-Incident Insurance Consultation up to 2 hours per year included



A Written Information Security Policy (WISP) Guide with 12 Sections



Ransomware Hostage Manual



Benefits

Cyber Insurance

Eligible members receive \$100,000 in cyber insurance included with membership. Coverage highlights:

- Information Privacy Event **Response & Liability**
- **Network Security Event Response & Liability**
- Data Recovery
- PCI Liability
- **Business Interruption*** (Direct and Contingent)
- System Failure* (Direct and **Contingent)**
- Reputational Harm*
- Cyber Extortion*
- Financial Fraud*

* Sublimits apply

Claims Advocacy

All members have access to on-demand claim advocates who

- · Review all lines of insurance coverage to help maximize an insurance recovery
- Analyze third-party contracts for limitation of liability, indemnification and hold harmless provisions
- Recommend vendor selection
- Perform claims consulting

Additional Products / Services at Discounted Rates

Access to leading risk management products and services is no longer reserved for large organizations. Concierge Cyber membership combines access to best in class benefits with personalized support to help you get the most out of your investment.

Concierge Cyber members receive discounted rates with third-party My-CERT panel providers on:

- Tabletop exercises
- Security awareness training
- Email security solutions
- Vulnerability testing
- Compliance platforms
- Crisis management plans



