

**Concierge Cyber with Entity Shield** protects your entity against cyber, reputational, and physical threats and helps reduce your digital risk. These managed threat intelligence services are provided by one of our trusted third-party service providers whose intelligence analysts fuse robust data collection with a deep understanding of the adversarial mindset to deliver smarter defense and response against advanced cyber threats. The following services and tools are included in your **Concierge Cyber** membership:

Features	
<p><b>Member's choice of up to two (2) topics per year such as:</b></p> <ul style="list-style-type: none"> <li>Physical Security Threats, including threats of violence and protests against the entity</li> <li>Reputation/Defamation, including negative sentiment, false claims</li> <li>Fraud/eCrime, including theft of intellectual property, fraudulent accounts, insider recruitment</li> <li>Technical, including sensitive domains, IP addresses, repositories</li> </ul>	✓
<p><b>Volume Processing &amp; Triage</b></p> <ul style="list-style-type: none"> <li>Coverage for a moderate public profile, volume of up to 400 mentions per day, and primarily English language context</li> </ul>	✓
<p><b>Expert Risk Analysis and Reporting</b></p> <ul style="list-style-type: none"> <li>Expert analysis of emerging threats with extensive U.S. intelligence and military experience</li> <li>Monthly threat summary &amp; recommendations</li> </ul>	✓
<p><b>My-Cyber Emergency Response Team (My-CERT)</b></p> <ul style="list-style-type: none"> <li>Access to best in class third-party firms specializing in legal, forensics, financial fraud, physical security identity/credit monitoring, call center, and crisis management services at discounted rates.</li> </ul>	✓

Benefits		
Critical Threat Alerts	Monthly Threat Intelligence Summary Report	Targeted Intelligence Requests
<p>Our team of expert analysts continuously monitor:</p> <ul style="list-style-type: none"> <li><b>social media</b></li> <li><b>dark web forums</b></li> <li><b>traditional media outlets</b></li> </ul> <p>As they scour these sources for any mention of you or potential threats related to your interests, they will prioritize high/critical severity threats, investigate these, and once validated they are immediately sent to the Concierge Cyber Member for review.</p>	<p>One (1) Monthly Intelligence Report that includes:</p> <ul style="list-style-type: none"> <li>Key findings for the one month period</li> <li>Recommendations in response to findings</li> <li>A recap of high/critical threats that were identified during that one month period</li> <li>A summary of monitoring work that was performed by the analyst team in that one-month period</li> </ul>	<p>A targeted Request for Information (RFI) that goes into more depth to provide answers on a limited focus for a single problem or threat actor related to monitoring findings</p> <p>Members receive two (2) RFIs per year; no rollover year to year; must be requested sequentially</p>