

Maximizing recovery. Minimizing risk.

**Concierge Cyber** is a cutting-edge, industry-leading cyber risk management membership solution designed to give organizations immediate access to expert breach response services, cybersecurity resources, and insurance claims advocacy—whether or not they carry cyber insurance.

Cyber insurance pays for covered losses, but Concierge Cyber gives you advocacy and proactive risk management - delivering control, speed, and maximum recovery.

## Features

### My-Cyber Emergency Response Team (My-CERT®)

- Access to best in class third-party firms specializing in legal, forensics, financial fraud, identity/credit monitoring, call center, and crisis management services at discounted rates.

### On-Call Chief Security Officer (CSO) + Senior Insurance Industry Expertise

- Pre-Incident Cybersecurity Consultation - up to 2 hours per year included
- Post-Incident Insurance Consultation - up to 2 hours per year included

### Online Portal with Resources

- Written Information Security Policy (WISP) Guide with 12 Sections
- Ransomware Hostage Manual
- Wire Transfer Guide

### One-time vulnerability scan

## What Makes Us Different

### Multi-Policy Claims Strategy

- Post-loss Review of all P&C lines of Insurance to Maximize Insurance Recovery



### Claims Advocacy

- Interprets Complex Policy Language
- Offers Strategic Guidance
- Represents the Policyholder, not the Insurer
- Uncovers Overlooked Coverage
- Maximizes Insurance Recovery



### Third-Party Contract Review

- Identify Legal Responsibilities and Liability
- Enforce Indemnification and Insurance Provisions
- Comply with Notification Timelines and Legal Obligations
- Understand Data Ownership and Access Rights

