

Concierge Cyber with Entity Shield protects your entity against cyber, reputational, and physical threats and helps reduce your digital risk. These managed threat intelligence services are provided by one of our trusted third-party service providers whose intelligence analysts fuse robust data collection with a deep understanding of the adversarial mindset to deliver smarter defense and response against advanced cyber threats. The following services and tools are included in your **Concierge Cyber** membership:

Features	
Member's choice of up to two (2) topics per year such as: - Physical Security Threats, including threats of violence and protests against the entity - Reputation/Defamation, including negative sentiment, false claims - Fraud/eCrime, including theft of intellectual property, fraudulent accounts, insider recruitment - Technical, including sensitive domains, IP addresses, repositories	✓
Volume Processing & Triage Coverage for a moderate public profile, volume of up to 400 mentions per day, and primarily English language context	✓
Expert Risk Analysis and Reporting - Expert analysis of emerging threats with extensive U.S. intelligence and military experience - Monthly threat summary & recommendations	✓
My-Cyber Emergency Response Team (My-CERT) Access to best in class third-party firms specializing in legal, forensics, financial fraud, physical security identity/credit monitoring, call center, and crisis management services at discounted rates.	✓

Benefits		
Critical Threat Alerts	Monthly Threat Intelligence Summary Report	Targeted Intelligence Requests
Our team of expert analysts continuously monitor: social media dark web forums traditional media outlets As they scour these sources for any mention of you or potential threats related to your interests, they will prioritize high/critical severity threats, investigate these, and once validated they are immediately sent to the Concierge Cyber Member for review.	One (1) Monthly Intelligence Report that includes: - Key findings for the one month period - Recommendations in response to findings - A recap of high/critical threats that were identified during that one month period - A summary of monitoring work that was performed by the analyst team in that one-month period	A targeted Request for Information (RFI) that goes into more depth to provide answers on a limited focus for a single problem or threat actor related to monitoring findings Members receive two (2) RFIs per year; no rollover year to year; must be requested sequentially